EYON

USER MANUAL

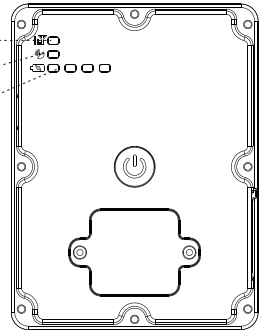
Congratulations on your purchase of the EYON Portable PRO GPS Tracker. This manual will guide you through the step-by-step process of setting up the tracker and using it with the app.

Need a manual in another language?

Introduction

About the Tracker:
The EYON systems are ready to use. Charge the tracker for 4 hours; it will automatically go online while charging. If the tracker does not go online after charging, press and hold the on/off button for about 5 seconds to turn on the device and place the tracker near a window or outside for good reception.

LED indicator
Network LED indicator
GPS LED indicator
Power LED indicator



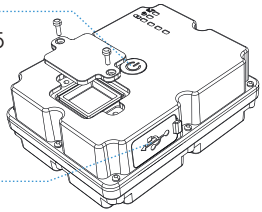
Please note: The LED indicators switch off automatically after a certain period of time to save battery power.

Connect the device to an external power source via the silicone plug on the side. The red LED indicator lights up continuously during charging and flashes slowly when the battery is fully charged.

Press and hold the power button in the centre of the tracker for approximately 5 seconds to switch on the device. By default, all lights are off. A short press of the button will cause the status light to illuminate for 3 seconds and the power light to illuminate for 5 seconds, allowing you to check the operation.

Power button

Press and hold the power button for about 5 seconds to turn the device on or off.



Charging port

Getting started with the tracker

Step 1: **Download the app: EYON**

When installing the app, it is important to grant all permissions to the app so that the alarm push notifications come through.

Download on the App Store

ANDROID APP ON Google play

VIEW IT ON Platform.eyon.nl

Online platform: platform.eyon.nl

Eyon also has a browser platform, primarily intended for business users. The online platform offers more extensive features, such as managing, viewing, or exporting your journey records. You can easily export them to KML, Excel, or PDF, for example.
More information about this platform can be found at **www.eyon.nl/support.**

Login methods

Login method 1:

Are you using only one tracker?
Username: is your IMEI number
Password: last 6 digits of your IMEI number

Inlogmethode 2:

Account registration (for multiple trackers)

- Click on Register new user
- Enter your email address and desired password
- Under Verification code, click Send
- You will receive a code by email
- Enter the code and click Register and log in

After logging in:
Go to MY and select Link device, enter the IMEI number (by scanning or typing) and click Link.

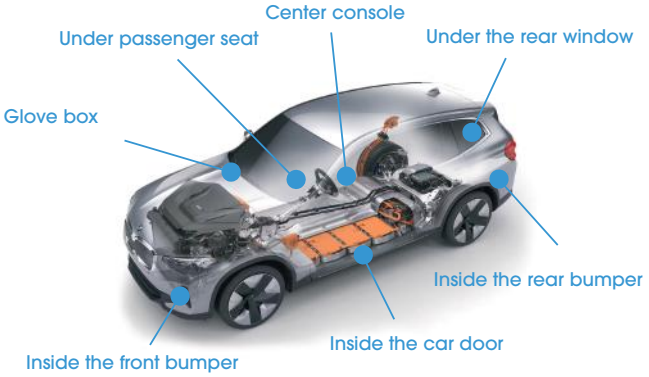
Please note:
If you want to change device details or create a GEO Zone, select login method 2

Installation of the device

When choosing a suitable location for the tracker, the following points are important:

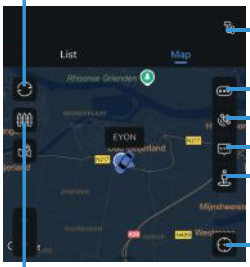
Make sure the tracker is placed in as dry a location as possible, as it is not waterproof. If mounting the tracker on the outside of a vehicle, always use a protective cover or balloon. Placement on the outside of a vehicle is always done at your own risk.

Place the tracker in a location with as few obstacles as possible so as not to interfere with the signal, and make sure the logo faces the open sky for best reception. In addition, it is advisable to install the tracker in a dark location to avoid unnecessary tampering alarms. Below is an example of installation positions.



Features

When you open the app, the List page shows all trackers and their status. Click Map in the upper right corner to instantly view the real-time location of a selected tracker.



- Location Tracker
- Part trip
- Traffic information
- Satellite view
- Hide name
- Streetview
- Tracker tracking mode
- GEO-zone

- Device Name
- Device Status

Command Menu:
- Tracking
- History
- Alarm Information
- Basic Commands
- Share Location (temporary)
- Set Vehicle Information
- Device details
- Set geo-zone
- Reporting
- Alarm settings
- Management (determine which commands are visible)

- Location & Navigation
- Last Signal
- Product
- Battery (%) / Voltage
- Trip Distance
- Last Position
- Contact Status / Voltage
- Altitude
- Mileage

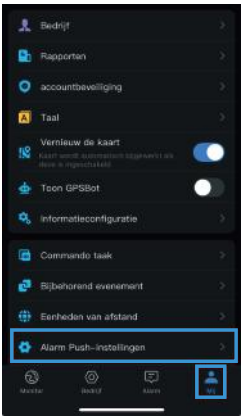
- Edit Vehicle Information
- View Device Information

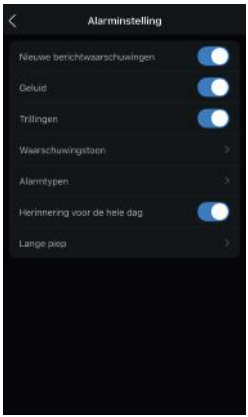
Alarm Settings

In the EYON app, you easily set up alarms to secure your vehicle. By default, vibration, motion, low battery and tamper are already enabled. Other notifications, such as Geo-zone, you can activate yourself.

Activating alarms

1. Go to Profile > Alarm/Push settings.
2. Enable New Message Alerts, Sound and Vibrate.
3. Go to Alarm Type and turn on the sliders for the desired alarms.





- **Alert tone:** Set a specific sound for notifications. This works only when the app is open; in the background no sound is played.
- **Long beep:** Provides an extra long or double pop-up for selected alarms.
- **All-day reminder:** Turn this off to set a specific time set for alarm notifications.

Setting Alarm Sound:
The EYON app uses the notification sound by default, but you can customize this. Once set, you will always receive a sound notification, regardless of your phone's status.

Note: This change also affects the notification sound of other apps.

IOS

Go to the settings of your phone and click on **(Hearing and feeling).** And click **(Default notification)** and select a notification you want to use and make sure the sound is enabled.

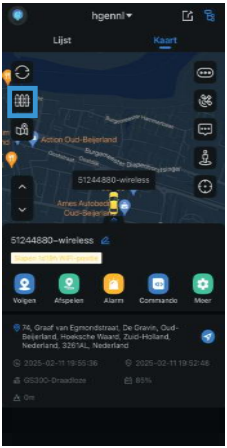
Android

Go to your phone's settings and click on**(Sound and Vibrate)**. And click on **(Notification Sound)** and select a notification you want to use and make sure the sound is turned on.

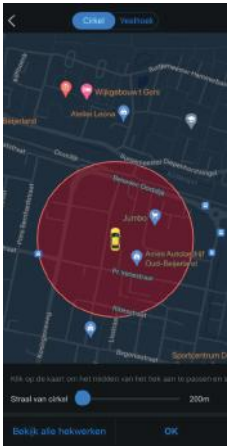
Geo-zone

The Geo-zone alerts you when the tracker leaves a selected area. You set this by selecting the tracker in the list or going directly to the map. Click on the fence icon and adjust the settings as desired.

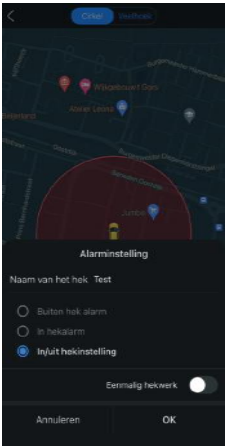
Press the "Fence" icon



Choose "Circle" or "Polygon" and set the radius of the circle



Give your GEO zone A name and create a selection as desired

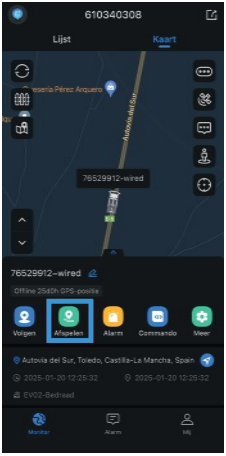


History

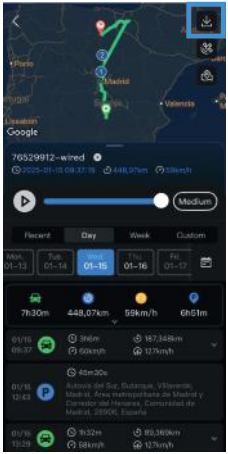
On the monitor screen, a green line shows the route taken. You can select a specific trip of a day or week or set a desired start and end date.

In addition, you can view details such as trip time, miles traveled, average speed and parking time at the bottom. You can also see how long you have driven until the next break.

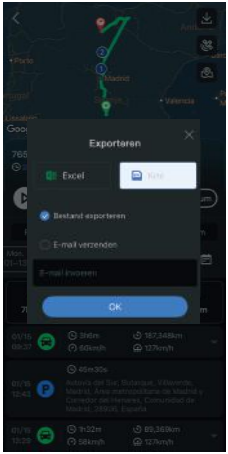
Go to Map, select the tracker and click on "Playback."



Select the date that you want to export and click on the "download icon".



Then you can send the trip data to your email.

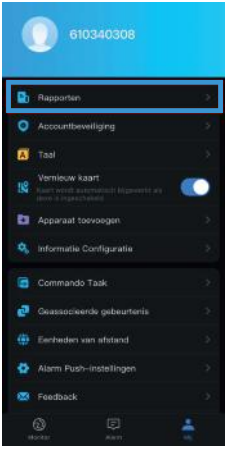


Reports

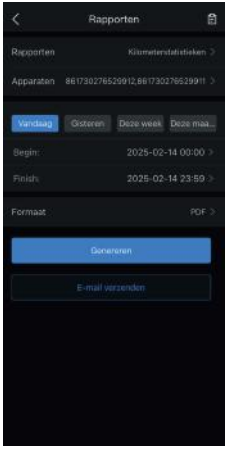
In Reports, download ACC statistics, trip reports, mileage statistics and driving history. Select multiple devices and a time period with start and end time. Export as PDF or Excel and receive it by e-mail or via a generated link.

TIP: For comprehensive reports visit our online platform

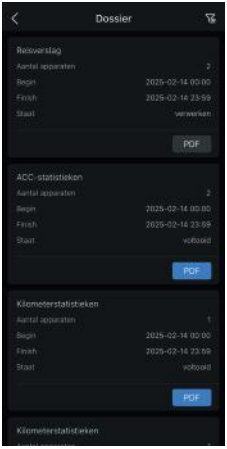
Go to "Me" and click on "Reports"



Select report, devices, time period and format.

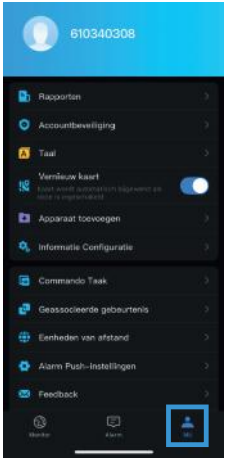


With generation directly, with e-mail you receive it by mail.



ME

Under the **Me** button you can you can find various options found about your account. For example changing language, your password, or units.



Need help?

Check out our frequently asked questions at **www.eyon.nl/veelgestelde-vragen** for quick answers.

Still need help? Our support works exclusively by email for affordable, fast and pleasant service.
Please send your question with IMEI number to support@eyon.nl
We will respond within 1-3 hours during business hours!

EYON